Adobe Connect Information for Webinars

Task 1

1. Go to http://mmu.adobeconnect.com/testroom/

2. Login as a guest. Simply type your first name into the Name box and click on the “Enter Room” button.

3. Follow the instructions that you will find on the main screen to run the audio set-up wizard. This will allow you to check that you can hear audio from other participants and that they can hear your own audio.

4. If you encounter any problems, please contact us for help within 24 hours of the course start date.

Task 2

Run the Adobe Connect Diagnostic Test by clicking on the following link: https://na1cps.adobeconnect.com/common/help/en/support/meeting_test.htm

- The test should take less than 1 minute to run
- If everything is OK, you should receive 4 ticks on the screen
- If there are any issues with your set up, you will be prompted/instructed to take appropriate action to rectify the problem
- You should then run the test again
- If you continue to have problems, please email us for help

Please do not hesitate to get in touch if you are having any problems. It is important that we sort out any issues as soon as possible so that you can participate fully using Adobe Connect:

Library@mmu.ac.uk

Subject line: Webinar access issues